



**REQUEST FOR PROPOSAL FOR  
SUPPLY, DEVELOPMENT, INSTALLATION AND  
MAINTENANCE OF CUSTOMER RELATIONSHIP  
MANAGEMENT (CRM) SOLUTION**

**CORRIGENDUM #2  
DATED. 20.06.2025**

**REF: SBI PAYMENTS/VM/2025-26/06**

**Following are the changes / clarification in the RFP terms. All the bidders are requested to refer to the "Addendum / Revised Terms" column as below:**

<b>SI No.</b>	<b>RFP Page No</b>	<b>RFP Clause No</b>	<b>Existing Clause in RFP</b>	<b>Corrigendum/Addendum / Revised Terms</b>
1.	53	Schedule of Events	Last date and time for Bid submission 02:00 pm on 23.06.2025	Last date and time for Bid submission 02:00 pm on 07.07.2025
2.	53	Schedule of Events	Date and Time of opening of Technical Bids 03:00 pm (time) on (date) 23.06.2025	Date and Time of opening of Technical Bids 03:00 pm (time) on (date) 07.07.2025

Please read the aforesaid corrigendum cum addendum along with the issued RFP document. All other terms and conditions which are not covered in this corrigendum#2 cum addendum, will be as per the original RFP Supply, Development, Installation and Maintenance of Customer Relationship Management (CRM) Solution # SBI PAYMENTS/VM/2025-26/06 dated 03 June 2025 and subsequent Corrigendum#1 issued in this regard.

**\*\*\*End of Document\*\*\***